



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: March 25, 2016

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000005574

[REDACTED]

Dear [REDACTED],

On August 6, 2015, the Marketplace issued a notice of eligibility determination, stating that you were newly eligible to receive an advance premium tax credit (APTC) of up to \$241.00 per month; newly eligible for cost-sharing reductions (CSR), provided you selected a silver-level plan; and ineligible for Medicaid. This eligibility determination was effective September 1, 2015. You appealed this determination.

On February 19, 2016, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for March 18, 2016, at 2:00 p.m.

On March 18, 2016, a Hearing Officer placed a call to the telephone number that you provided to the Marketplace at 2:00 p.m. An individual answered and stated that you were not available since you were at work. However, the individual also stated that you could be reached at on your cell phone at [REDACTED]. The Hearing Officer made two additional call attempts using the alternate number provided at 2:05 p.m. and 2:30 p.m., but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us, in writing, within 30 days after the date on this notice. In that writing, you must explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to both the Appeal Identification Number and the NY State of Health Account ID at the top of this notice.

How to Contact the Marketplace

You can contact the Marketplace in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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