



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: April, 22 2016

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000005582



Dear [REDACTED],

On December 15, 2015, the Marketplace issued an eligibility determination notice that you are eligible to receive up to \$282.00 of advance premium tax credits and cost-sharing reductions, if you enroll in a silver-level qualified health plan.

On February 2, 2016, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for February 24, 2016.

On February 24, 2016, a Hearing Officer from the Marketplace Appeals Unit attempted to contact you using the telephone number that you provided to the Marketplace, but was unable to reach you.

On February 26, 2016, the NYSOH Appeals Unit issued you a Notice of Dismissal for failing to appear for your scheduled telephone hearing. The notice directed you to respond in writing, within 30 days, if you wanted to vacate the dismissal.

On March 10, 2016, the NYSOH received a request for good cause in order to vacate your dismissal with the NYSOH Appeals Unit.

On March 16, 2016, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for April 19, 2016.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

On April 19, 2016, a Hearing Officer from the Marketplace Appeals Unit attempted to contact you using the telephone number that you provided to the Marketplace, between 9:00 am and 9:30 am, but was unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact the Marketplace

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

Legal Authority

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

A Copy of this Notice of Dismissal Has Been Provided To:



If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).