



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL

Notice Date: March 25, 2016

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000005796

[REDACTED]

Dear [REDACTED],

On December 25, 2015, the Marketplace issued an enrollment notice confirming your enrollment in an Essential Plan with coverage to start February 1, 2016. You appealed the coverage start date.

On February 22, 2016, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for March 18, 2016, at 3:00 p.m.

A Hearing Officer called [REDACTED] at 3:00 p.m. on March 18, 2016 and was provided with [REDACTED] telephone number to call for the hearing. The Hearing Officer called [REDACTED] at 3:02 p.m. Although she answered the call, she stated she was in a public place and could not talk right now. Therefore, the call was ended.

Since your hearing did not go forward as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate, or cancel, this dismissal. You must ask us, in writing, within 30 days after the date on this notice. In that writing, you must explain why your hearing did not go forward as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to both the Appeal Identification number and the NY State of Health number at the top of this notice.

How to Contact the Marketplace

You can contact the Marketplace in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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