



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: April 4, 2016

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000005958

[REDACTED]

Dear [REDACTED],

On December 20, 2015, the Marketplace issued a notice of eligibility determination. You appealed this determination.

On March 2, 2016, the Marketplace issued a Notice of Hearing to advise you that the hearing you requested was scheduled for March 31, 2016, at 11:00 AM.

On March 31, 2016, a Hearing Officer called you at 11:00 AM. You answered the phone and stated that you had canceled your insurance coverage and no longer wished to pursue the appeal. When the Hearing Officer began to go on the record to take your withdrawal, you put the call on hold and the call was disconnected. The Hearing Officer attempted to reach you immediately after this, and left a voicemail that one final attempt would be made to reach you and take your withdrawal at 11:15 AM. The Hearing Officer tried one final time to reach you at 11:15 AM, and left a voicemail that your appeal will be dismissed as a failure to appear.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us, in writing, within 30 days after the date on this notice. In that writing, you must explain why you did not appear for your hearing as scheduled.

The Marketplace's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, the Marketplace will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and the Marketplace will take no further action on your appeal.

Appeal Identification Number

When communicating with the Marketplace about this appeal, please refer to both the Appeal Identification Number and the NY State of Health Account ID at the top of this notice.

How to Contact the Marketplace

You can contact the Marketplace in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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