



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## **NOTICE OF DISMISSAL – FAILURE TO APPEAR**

Notice Date: August 26, 2016

NY State of Health Account ID: [REDACTED]  
Appeal Identification Number: AP000000007366

[REDACTED]

Dear [REDACTED],

On February 2, 2016, NY State of Health (NYSOH) issued a notice stating that more information was needed to make a determination of your eligibility for financial assistance. You submitted a written appeal and requested aid to continue in your Medicaid Managed Care plan during the appeal process, which was granted by NYSOH effective February 1, 2016.

On August 8, 2016, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for August 24, 2016, at 2:00 p.m.

On August 24, 2016, a Hearing Officer placed one call to the only telephone number that you provided to NYSOH, at 2:00 p.m., but was unable to reach you. Your message stated that you were out of the office from August 13, 2016 and returning September 6, 2016, so no further calls were placed.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NYSOH will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us, in writing, within 30 days of the date on this notice. In that writing, you must explain why you did not appear for your hearing as scheduled.

NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with NYSOH about this appeal, please refer to both the Appeal Identification Number and the Account ID at the top of this notice.

## **How to Contact NYSOH**

You can contact NYSOH in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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