

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

#### NOTICE OF DISMISSAL

Notice Date: August 04, 2016

NY State of Health Account ID: Appeal Identification Number: AP000000007380



Dear

On February 24, 2016, NY State of Health (NYSOH) issued an enrollment confirmation notice stating you and your spouse's Medicaid Managed Care plan would begin April 1, 2016. You appealed this notice

On July 8, 2016, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for August 2, 2016, at 9:00 a.m.

A Hearing Officer called you at 9:00 a.m. on August 2, 2016. Although you answered the call, you refused to be sworn in and your spouse also asked that the Hearing Officer provide identifying information. Your spouse stated she would not be participating in any hearing that this was a scam. You stated you did not require a hearing. You then asked that your case be withdrawn, or a letter sent to you in writing about the purpose of the call. You then ended the call.

Since your hearing did not go forward as scheduled, we are dismissing your appeal.

## How does this Dismissal Affect My Eligibility?

The Appeals Unit of NYSOH will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).).

### If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate, or cancel, this dismissal. You must ask us, in writing, within 30 of the date on this notice. In that writing, you must explain why your hearing did not go forward as scheduled.

NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

### **Appeal Identification Number**

When communicating with NYSOH about this appeal, please refer to both the Appeal Identification number and the NY State of Health number at the top of this notice.

#### **How to Contact NYSOH**

You can contact NYSOH in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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# A Copy of this Notice of Dismissal Has Been Provided To:

