



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL

Notice Date: August 04, 2016

NY State of Health Account ID: [REDACTED]  
Appeal Identification Number: AP000000007463

[REDACTED]

Dear [REDACTED],

On February 27, 2016, NY State of Health (NYSOH) issued an enrollment confirmation notice stating your four children were enrolled in a Child Health Plus plan starting April 1, 2016. You appealed this notice.

On July 12, 2016, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for August 2, 2016, at 11:00 a.m.

A Hearing Officer called you at 11:00 a.m. on August 2, 2016. Although an individual who claimed to be your spouse answered the call, he refused to identify himself for the record. He stated does not provide personal information over the phone and that you were out of the house and to call back within four hours. The Hearing Officer then stated he could not call back within four hours that the appeal hearing was scheduled for 11:00 a.m. Your spouse then hung up the phone.

Since your hearing did not go forward as scheduled, we are dismissing your appeal.

## **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NYSOH will not review your appeal at this time.

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate, or cancel, this dismissal. You must ask us, in writing, within 30 of the date on this notice. In that writing, you must explain why your hearing did not go forward as scheduled.

NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with NYSOH about this appeal, please refer to both the Appeal Identification number and the NY State of Health number at the top of this notice.

## **How to Contact NYSOH**

You can contact NYSOH in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **Legal Authority**

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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