



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## **NOTICE OF DISMISSAL – FAILURE TO APPEAR**

Notice Date: August 11, 2016

NY State of Health Account ID: [REDACTED]  
Appeal Identification Number: AP000000007574

[REDACTED]

Dear [REDACTED]

On March 2, 2016, NY State of Health (NYSOH) issued a notice of enrollment, stating that your enrollment in your Medicaid Managed Care plan started April 1, 2016. You appealed this determination.

On July 19, 2016, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for August 8, 2016, at 2:00p.m.

On August 8, 2016 at 2:00p.m., a Hearing Officer placed a call to the telephone number that you provided to NYSOH. A person answered and stated you were not available. The person was unable to provide the Hearing Officer any information as to when you would be available or an alternate phone number to reach you at. The Hearing Officer then attempted to contact you at a cellphone number that was listed in your account but that phone number was disconnected.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NYSOH will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us, in writing, within 30 days of the date on this notice. In that writing, you must explain why you did not appear for your hearing as scheduled.

NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with NYSOH about this appeal, please refer to both the Appeal Identification Number and the Account ID at the top of this notice.

## **How to Contact NYSOH**

You can contact NYSOH in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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