



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

Notice of Decision

Decision Date: November 15, 2016

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000009372

[REDACTED]

Dear [REDACTED]

On November 8, 2016 you appeared by telephone at a hearing on your appeal of NY State of Health's May 4, 2016 eligibility determination notice.

The enclosed Decision, rendered after that hearing, is issued by the Appeals Unit of NY State of Health.

If you have questions about your Decision, you can contact us by:

- Calling the Customer Service Center at 1-855-355-5777
- Sending Mail to:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- Sending a Fax to 1-855-900-5557

When contacting NY State of Health about your appeal and/or the Decision, please refer to the Appeal Identification number and the Account ID at the top of this notice.

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations (CFR) § 155.545.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY - Spanish: 1-877-662-4886).

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Appeal Identification Number: AP0000000009372



Issues

The issues presented for review by the Appeals Unit of NY State of Health are:

Did NY State of Health (NYSOH) properly terminate your enrollment in your qualified health plan effective January 1, 2016 because of non-payment of premiums?

Did NYSOH properly determine that you were not eligible to select a health plan outside of the open enrollment period?

Procedural History

On November 7, 2015 NYSOH issued a renewal notice stating that NYSOH was unable to make a decision about whether or not you qualify for financial assistance in paying for your health coverage. You were asked to update your NYSOH Account before December 15, 2015 or else the financial help you were receiving might end.

No updates were made to your account before December 15, 2015 and you were auto-enrolled into a qualified health plan at full cost.

On December 21, 2015, NYSOH issued a notice of eligibility determination that stated that you were eligible to purchase a qualified health plan at full cost through NYSOH, effective January 1, 2016.

On December 24, 2015, NYSOH issued an enrollment confirmation notice confirming your coverage in your silver level qualified health plan, effective January 1, 2016.

On April 19, 2016, NYSOH issued a disenrollment notice stating that your coverage in your silver level qualified health plan was terminated effective January 1, 2016 for failure to pay premiums.

On April 30, 2016, NYSOH issued a notice of eligibility determination that stated that you were eligible to purchase a qualified health plan at full cost through NYSOH, effective June 1, 2016. It further stated that you could qualify for a Special Enrollment Period if you had a qualifying event.

On May 3, 2016 your NYSOH account was updated and you attempted to enroll into a qualified health plan.

Also on May 3, 2016 you spoke to NYSOH's Account Review Unit and requested an appeal insofar as you were not eligible to enroll in a health plan outside of the open enrollment period.

On May 4, 2016, NYSOH issued a notice of eligibility determination stating that you did not qualify to select a qualified health plan outside of the open enrollment period for 2016.

On November 8, 2016, you had a telephone hearing with a Hearing Officer from NYSOH's Appeals Unit. The record was developed during the hearing and closed at the end of the hearing.

Findings of Fact

A review of the record support the following findings of fact:

- 1) You are applying for health insurance through NYSOH for yourself.
- 2) The record indicates that you were auto-enrolled into your qualified health plan for 2016.
- 3) You testified that you knew you had been enrolled into a qualified health plan for 2016.
- 4) You testified that you made payments to your qualified health plan for January and February but that you missed the March 2016 payment.

- 5) You testified, and the record shows, that your coverage in your qualified health plan was terminated January 1, 2016 for non-payment of premiums.
- 6) You testified that there have been no changes in your immediate household such as birth, death, marriage, or permanent move.

Conflicting evidence, if any, was considered and found to be less credible than the evidence noted above.

Applicable Law and Regulations

Appealable Issues

An applicant has the right to appeal: (1) an eligibility determination, including the amount of advance payments of the premium tax credit and level of cost-sharing reductions, (2) a redetermination of eligibility, including the amount of advance payments of the premium tax credit and level of cost-sharing reductions, (3) an eligibility determination for an exemption, (4) a failure by the Exchange to provide timely notice of an eligibility determination and (5) a denial of a request to vacate dismissal made by the NY State of Health Appeals Unit (45 CFR § 155.505).

Enrollment in a Qualified Health Plan

NY State of Health (NYSOH) must provide annual open enrollment periods during which time qualified individuals may enroll in a qualified health plan (QHP) and enrollees may change QHPs (45 CFR § 155.410(a)(1)).

For the benefit year beginning on January 1, 2016, the annual open enrollment period began on November 1, 2015, and extended through January 31, 2016 (45 CFR § 155.410(e)(2)).

Special Enrollment Periods

After each open enrollment period ends, NYSOH provides special enrollment periods to qualified individuals. During a special enrollment period, a qualified individual may enroll in a QHP, and an enrollee may change their enrollment to another plan. This is generally permitted when one of the following triggering events occur:

- (1) The qualified individual or his or her dependent involuntarily loses certain health insurance coverage:
 - (a) Health insurance considered to be minimum essential coverage;

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- (b) Enrolled in any non-calendar year health insurance policy, even if they have the option to renew the expiring non-calendar year individual health insurance policy; or
 - (c) Pregnancy-related coverage; or
 - (d) Medically needy coverage.
- (2) The qualified individual gains a dependent or becomes a dependent through marriage, birth, adoption, placement for adoption, or placement in foster care; or
 - (3) The qualified individual or his or her dependent, who was not previously a citizen, national, or lawfully present individual gains such status; or
 - (4) The qualified individual's or his or her dependent's, enrollment or non-enrollment in a QHP is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, or inaction of an officer, employee, or agent of the Exchange or HHS, or its instrumentalities as evaluated and determined by the Exchange; or a non-Exchange entity providing enrollment assistance or conducting enrollment activities; or
 - (5) The enrollee or dependent adequately demonstrates to the Exchange that the QHP in which he or she is enrolled substantially violated a material provision of its contract in relation to the enrollee; or
 - (6) The enrollee or enrollee's dependent is newly eligible or ineligible for advance payments of the premium tax credit, or has a change in eligibility for cost-sharing reductions; or
 - (7) The qualified individual, enrollee, or their dependent, gains access to new QHPs as a result of a permanent move; or
 - (8) The qualified individual is an Indian, as defined by section 4 of the Indian Health Care Improvement Act, and may enroll in a QHP or change from one QHP to another one time per month; or
 - (9) The qualified individual or enrollee, or their dependent, demonstrates to the Exchange, in accordance with guidelines issued by HHS, that the individual meets other exceptional circumstances as the Exchange may provide;

(45 CFR § 155.420(d)).

Generally, if a triggering life event occurs, the qualified individual or enrollee has 60 days from the date of a triggering event to select a QHP (45 CFR § 155.420(c)(1)).

However, a loss of health insurance coverage such as that referenced above does not include,

“voluntary termination of coverage or other loss due to—

(1) Failure to pay premiums on a timely basis, including COBRA premiums prior to expiration of COBRA coverage, or

(2) Situations allowing for a rescission as specified in 45 CFR [§] 147.128”

(45 CFR § 155.420(e)).

Legal Analysis

The first issue under review is whether NYSOH properly terminated your enrollment in your qualified health plan effective January 1, 2016 because of non-payment of premiums.

The record indicates that you were auto-enrolled in your qualified health plan effective January 1, 2016. You testified that you knew you had been enrolled into a qualified health plan for 2016 and that you made payments to your qualified health plan for January and February but that you missed the March 2016 payment.

On April 19, 2016, NYSOH issued a disenrollment notice stating that your coverage with your qualified health plan had been terminated effective January 1, 2016 because a premium payment was not received by your plan within the required time frame.

The New York State of Health Appeals Unit only has the authority to review issues related to the following: (1) an eligibility determination, including the amount of advance payments of the premium tax credit and level of cost-sharing reductions, (2) a redetermination of eligibility, including the amount of advance payments of the premium tax credit and level of cost-sharing reductions, (3) an eligibility determination for an exemption, (4) a failure by the Exchange to provide timely notice of an eligibility determination and (5) a denial of a request to vacate dismissal made by the New York State of Health Appeals Unit.

Since the Appeals Unit is not given the authority to review termination of enrollment due to non-payment of premiums, we cannot reach the merits as to whether or not you were properly terminated from your health plan for non-

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payment of premiums. Therefore, your appeal of the April 19, 2016 disenrollment notice is **DISMISSED** as a non-appealable issue.

The second issue under review is whether NYSOH properly denied you a special enrollment period, effective June 1, 2016.

NYSOH provided an open enrollment period from November 1, 2015 until January 31, 2016. Once the annual open enrollment period ends, a health plan enrollee must qualify for a special enrollment period in order to enroll in, or change to another health plan offered in NYSOH. In order to qualify for a special enrollment period, a person must experience a triggering event.

Generally, the loss of health insurance coverage is considered a triggering event. Here, your enrollment was terminated effective January 1, 2016 because you did not pay your premiums to your health plan on time. NYSOH considers the failure to pay premiums a voluntary action causing the termination of your coverage; therefore, you would not be entitled to a special enrollment period in which to enroll in new coverage on this basis. As discussed above, the Appeals Unit does not have the authority to decide whether or not your premiums were in fact made on time.

The credible evidence of record indicates that, since the open enrollment period closed on January 31, 2016, no other triggering events have occurred that would qualify you for a special enrollment period.

Therefore, NYSOH's May 4, 2016 eligibility determination that you do not qualify to select a health plan outside of the open enrollment period for 2016 is **AFFIRMED**.

This decision does not affect your eligibility to enroll during open enrollment for a plan for the benefit year beginning on January 1, 2017, which open enrollment period will begin on November 1, 2016, and will extend through January 31, 2017.

Decision

Your appeal of the April 19, 2016 disenrollment notice is **DISMISSED**.

The May 4, 2016 eligibility determination is **AFFIRMED**.

Effective Date of this Decision: November 15, 2016

How this Decision Affects Your Eligibility

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

You do not qualify for a special enrollment period at this time.

This decision does not affect your eligibility to enroll during open enrollment for a plan for the benefit year beginning on January 1, 2017, which open enrollment period will begin on November 1, 2016, and will extend through January 31, 2017.

If You Disagree with this Decision (Appeal Rights)

This Decision is final unless you submit an appeal request to U.S. Department of Health and Human Services or bring a lawsuit under New York Civil Practice Law and Rules, Article 78.

You may bring a lawsuit on any Appeals Unit decision in New York State court in accordance with Article 78 of the New York Civil Practice Law and Rules. This must be done within four months of the Decision Date, which appears on the first page of this Decision.

Additionally, Appeals Unit decisions on issues involving eligibility for qualified health plans, advance premium tax credits, and cost-sharing reductions may be appealed to the U.S. Department of Health and Human Services. This must be done within 30 days of the Decision Date, which appears on the first page of this Decision (45 CFR § 155.520(c)).

If you wish to be represented by an attorney in bringing an outside appeal and do not know how to go about getting one, you may contact legal resources available to you. You may, for example, contact the local County Bar Association, Legal Aid, or Legal Services.

If You Have Questions about this Decision (Customer Service Resources):

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
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- By fax: 1-855-900-5557

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Summary

Your appeal of the April 19, 2016 disenrollment notice is **DISMISSED**.

The May 4, 2016 eligibility determination is **AFFIRMED**.

You do not qualify for a special enrollment period at this time.

This decision does not affect your eligibility to enroll during open enrollment for a plan for the benefit year beginning on January 1, 2017, which open enrollment period will begin on November 1, 2016, and will extend through January 31, 2017.

Legal Authority

We are issuing this determination in accordance with 45 CFR § 155.545.

A Copy of this Decision Has Been Provided To:

