



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: January 13, 2017

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000011475

[REDACTED]

On August 17, 2016, NY State of Health (NYSOH) issued a notice of eligibility determination, stating that you were not eligible for the Essential Plan and were eligible for advance premium tax credits, effective October 1, 2016. You appealed this determination.

On December 19, 2016, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for January 10, 2017, at 3:00 p.m.

On January 10, 2017, a Hearing Officer placed five calls to the telephone number that you provided to NYSOH. At 3:00 p.m. and 3:10 p.m. the phone went to an automated voice message indicating that you had not set up a voice mailbox and therefor the Hearing Officer was unable reach you to leave a message. At 3:25 p.m. the Hearing Officer called and you answered. As the services of an interpreter were required, the Hearing Officer placed you on hold and called the language support services. While initially speaking to the interpreter, your line was dropped at your end. The Hearing Officer then called you back two more times, at 3:34 p.m. and 3:39 p.m. On each of those calls, the phone went to an automated voice message indicating that you had not set up a voice mailbox and therefor the Hearing Officer was unable to leave a message or reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).).

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NYSOH will not review your appeal at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us, in writing, within 30 days after the date on this notice. In that writing, you must explain why you did not appear for your hearing as scheduled.

NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

Appeal Identification Number

When communicating with NYSOH about this appeal, please refer to both the Appeal Identification Number and the Account ID at the top of this notice.

How to Contact NYSOH

You can contact NYSOH in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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