



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: March 06, 2017

NY State of Health Account ID: [REDACTED]  
Appeal Identification Number: AP000000013491

[REDACTED]

Dear [REDACTED]

On November 16, 2016 New York State of Health (NYSOH) issued an enrollment notice confirming that you were enrolled in a Medicaid Managed Care (MMC) plan coverage, through CDPHP, with an enrollment start date of January 1, 2017.

On November 23, 2016, you spoke to NYSOH's Account Review Unit and requested an appeal insofar as the enrollment start date of that plan.

On January 31, 2017, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for February 28, 2017 at 2:00 pm.

On February 28, 2017, a Hearing Officer from the NYSOH Appeals Unit attempted to contact you three times using the telephone number that you provided to NYSOH between 2:00 pm and 2:30 pm. However, there was no answer. Accordingly, we were unable to reach you.

Since you did not appear for your hearing as scheduled, we are dismissing your appeal.

### **How does this Dismissal Affect My Eligibility?**

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

## **If You Think Your Appeal Should Not Be Dismissed**

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

## **Appeal Identification Number**

When communicating with NYSOH about this appeal, please refer to the Appeal Identification Number at the top of this notice.

## **How to Contact NYSOH**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

## **Legal Authority**

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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**A Copy of this Notice of Dismissal Has Been Provided To:**



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