



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – FAILURE TO APPEAR

Notice Date: March 02, 2017

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000013525

[REDACTED]

Dear [REDACTED]

On November 10, 2016, New York State of Health (NYSOH) issued a cancellation notice stating that your Medicaid Managed Care (MMC) plan coverage would end effective November 1, 2016.

On November 25, 2016, you requested an appeal insofar as the cancellation of your MMC plan coverage.

On February 1, 2017, NYSOH issued a Notice of Hearing to advise you that the hearing you requested was scheduled for February 28, 2017 at 11:00 am.

On February 28, 2016, a Hearing Officer from the NYSOH Appeals Unit made three attempts to contact you using the telephone number that you provided to NYSOH between 11:00 am and 11:30 am. On the second attempt, you answered the telephone call but the call was disconnected or terminated. The Hearing Officer made a third call to the designated telephone number, but there was no answer.

Therefore, we are dismissing your appeal.

How does this Dismissal Affect My Eligibility?

The Appeals Unit of NY State of Health will not review your appeal at this time.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-622-4886).

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate (cancel) this dismissal. You must ask us in writing within 30 days after the date on this notice. In that writing, explain why you did not appear for your hearing as scheduled.

The NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

Appeal Identification Number

When communicating with NYSOH about this appeal, please refer to the Appeal Identification Number at the top of this notice.

How to Contact NYSOH

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with Code of Federal Regulations 45 CFR § 155.530.

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A Copy of this Notice of Dismissal Has Been Provided To:



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