



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

Notice of Decision

Decision Date: March 01, 2017

NY State of Health Account ID: A [REDACTED]
Appeal Identification Number: AP000000013886

[REDACTED]

Dear [REDACTED],

On February 22, 2017 you appeared by telephone at a hearing on your appeal of NY State of Health's November 14, 2016 eligibility determination and November 22, 2016 disenrollment notices.

The enclosed Decision, rendered after that hearing, is issued by the Appeals Unit of NY State of Health.

If you have questions about your Decision, you can contact us by:

- Calling the Customer Service Center at 1-855-355-5777
- Sending Mail to:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- Sending a Fax to 1-855-900-5557

When contacting NY State of Health about your appeal and/or the Decision, please refer to the Appeal Identification number and the Account ID at the top of this notice.

Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations (CFR) § 155.545.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY - Spanish: 1-877-662-4886).

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DEPARTMENT OF HEALTH
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Decision

Decision Date: March 01, 2017

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000013886

[REDACTED]

Issue

The issue presented for review by the Appeals Unit of NY State of Health is:

Did NY State of Health (NYSOH) properly determine that your youngest child's eligibility for and enrollment in Child Health Plus terminated effective November 30, 2016?

Procedural History

On August 9, 2016 your youngest child was added to your NYSOH account.

On August 10, 2016 NYSOH issued a notice of eligibility determination stating that your youngest child was eligible to enroll in Child Health Plus for a limited time with a \$30.00 per month premium effective September 1, 2016. The notice requested that you provide documentation confirming his citizenship status and social security number before November 7, 2016.

Also on August 10, 2016 NYSOH issued a notice confirming your youngest child's enrollment in a Child Health Plus plan.

On November 14, 2016 NYSOH issued an eligibility determination notice stating that effective December 1, 2016 your youngest child was no longer eligible for health insurance through NYSOH because you did not provide information regarding his citizenship status or social security number.

On November 17, 2016 your youngest child's social security number was added to your NYSOH account.

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On November 18, 2016 NYSOH issued a notice of eligibility determination stating that your youngest child was eligible to enroll in Child Health Plus for a limited time with a \$30.00 per month premium effective January 1, 2017. The notice requested that you provide documentation confirming your household's income before January 16, 2017.

On November 19, 2016 NYSOH issued an enrollment confirmation notice stating that your youngest child's health insurance would not begin until he picked a plan.

On November 22, 2016 NYSOH issued a disenrollment notice stating that your youngest child's coverage in his Child Health Plus plan would end effective November 30, 2016 because he was no longer eligible to enroll in health insurance through NYSOH.

On December 7, 2016 you reenrolled your youngest child into a Child Health Plus plan.

On December 8, 2016 NYSOH issued an eligibility determination notice stating that your youngest child was eligible to enroll in Child Health Plus with a \$30.00 per month premium, effective January 1, 2017.

Also on December 8, 2016 NYSOH issued an enrollment confirmation notice stating that your youngest child was enrolled in a Child Health Plus plan and that plan would start as of January 1, 2017.

Finally, on December 8, 2016 you spoke to NYSOH's Account Review Unit and formally appealed your youngest child's disenrollment from his Child Health Plus plan for the month of December 2016.

On February 22, 2017, you had a telephone hearing with a Hearing Officer from NYSOH's Appeals Unit. The record was developed during the hearing and closed at the end of the hearing.

Findings of Fact

A review of the record supports the following findings of fact:

- 1) You testified that you are only appealing your youngest child's disenrollment from his Child Health Plus plan for the month of December 2016.
- 2) On August 9, 2016 you submitted an application for health insurance on your youngest child's behalf. The application that was submitted that day indicates that he was a U.S Citizen but he did not have a

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social security number because you were in the process of applying for one.

- 3) You testified that you do not remember when you received his social security number.
- 4) The record indicates that on November 17, 2016 your child's social security number was added to your NYSOH account by an NYSOH representative. You testified that you updated the account as soon as you received the disenrollment notice.
- 5) You testified that you did not know your child would have a gap in coverage for December because you thought when you provided the social security number in November his coverage would continue.

Conflicting evidence, if any, was considered and found to be less credible than the evidence noted above.

Applicable Law and Regulations

Child Health Plus

A child who meets the eligibility requirements for Child Health Plus may be eligible to receive a subsidy payment if the child resides in a household with a household income at or below 400% of the federal poverty level (FPL) (New York Public Health Law (PHL) § 2511(2)(a)(iii)).

To be eligible for Child Health Plus, the child:

- Must be under 19 years of age;
- Must be a New York State Resident;
- Must not have other health insurance coverage; and
- Must not be eligible for, or enrolled in, Medicaid

(N.Y. Pub. Health Law. § 2511(2)(a)-(e)).

As a condition of eligibility for Child Health Plus, an individual, including children, must furnish their Social Security Number and evidence of their citizenship or status as a qualified immigrant or PRUCOL alien to NY State of Health for verification purposes (42 CFR § 435.910(a) and (b)(3); 42 CFR § 457.340(b); 18 NYCRR § 360-3.2(j)(2) and (3); see *generally* 18 NYCRR § 360-3.2(j)).

NYSOH must require an applicant who has a Social Security Number to provide the number but does not require an applicant's Social Security Number as a condition of enrollment for Child Health Plus if the applicant is not eligible to

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receive one or his or her number is not yet available (42 CFR § 457.340(b), 42 CFR § 435.910(h)(1); Model State Children's Health Insurance Program Plan, Section 4.1.9).

If an applicant attests to citizenship, status as a national, or lawful presence, and NYSOH is unable to verify such attestation, NY State of Health must then provide the applicant with 90 days to provide satisfactory documentary evidence. Notice is considered received 5 days after the date on the notice, unless the applicant demonstrates that he or she did not receive the notice within the 5 day period (45 CFR § 155.315(c)(3), (f)(2)(i)).

If NYSOH remains unable to verify the citizenship attestation after the 90 day period ends, it must determine the applicant's eligibility based on the information available (45 CFR § 155.315(f)(5)).

NYSOH is required to provide proper written notice to an applicant of any decision effecting an enrollee's Child Health Plus eligibility (42 CFR § 457.340(e)). When Child Health Plus coverage is denied, suspended or terminated NYSOH must provide sufficient notice to enable the child's parent or caretaker relative to take appropriate actions in order to allow Child Health Plus coverage to continue without interruption (42 CFR § 457.340(e)(2); 42 CFR § 457.1130(a)(3)).

The State of New York has provided that a child's period of eligibility for Child Health Plus begins on the first day of the month during which a child is eligible. A child will become eligible on the first day of the next month, if the application is received by the 15th of the month; applications received after the 15th day of the month will be processed for the first day of the second following month (see State Plan Amendment (SPA) NY-14-0005, approved February 3, 2015 and effective January 1, 2014).

Legal Analysis

The issue under review is whether NYSOH properly determined that your youngest child's eligibility for and enrollment in Child Health Plus terminated effective November 30, 2016.

NYSOH is required to determine whether individuals are eligible to enroll in coverage through NYSOH, and must confirm, among other things, their social security number and citizenship status.

If NYSOH cannot verify an individual's citizenship status or social security number, it must provide the individual with notice of the inconsistency. NYSOH must then provide the individual with a period of 90 days from the date notice is received to resolve the inconsistency.

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On August 9, 2016 you submitted an application for health insurance on your youngest child's behalf. The application that was submitted that day, indicates that he was a U.S Citizen but he did not have a social security number because you were in the process of applying for one.

In the eligibility determination issued on August 10, 2016 you were advised that your youngest child's eligibility for Child Health Plus was only conditional, and that you needed to confirm his social security number and citizenship status before November 7, 2016.

You testified that you do not remember when you received his social security number. The record indicates that NYSOH did not have her social security number before the November 7, 2016 deadline.

On November 14, 2016 NYSOH issued an eligibility determination notice stating that youngest child was no longer eligible to enroll in health insurance through NYSOH effective December 1, 2016. According to the eligibility determination issued on that day, this was because NYSOH did not receive documentation of his citizenship status and social security number. A subsequent disenrollment notice was issued confirming that his Child Health Plus plan would end as of November 30, 2016 because he was no longer eligible to remain enrolled.

When NYSOH denies, terminates, or suspends a child's Child Health Plus coverage, they are required to provide sufficient notice so that a child's parent is able to take action to prevent a gap in coverage for the child. Notice is considered received five days after the date on the notice. In this case, the notice formally disenrolling your child from her Child Health Plus plan was dated November 14, 2016. Therefore, the notice terminating your child's enrollment would be considered received as of November 19, 2016.

The record indicates that on November 17, 2016 your youngest child's social security number was added to your NYSOH account, prior to his actual disenrollment from the plan. You testified that you updated the account as soon as you received the notice.

When changes are made to an individual's application after the 15th of any month, NYSOH must make the redetermination that results from a change effective the first day of the next following month. Since you would have received NYSOH's notice terminating your youngest child's Child Health Plus eligibility after the 15th of the month, any changes you would have made to your account to prevent a gap in coverage would not have been effective until January 1, 2017.

Therefore, NYSOH failed to provide you with sufficient notice that would have allowed you to take action in order to prevent a gap in Child Health Plus coverage for your youngest child for the month of December 2016 and the

November 14, 2016 eligibility determination and November 22, 2016 disenrollment notices are RESCINDED.

Decision

The November 14, 2016 eligibility determination and November 22, 2016 disenrollment notices are RESCINDED.

Your case is RETURNED to NYSOH to reinstate your youngest child [REDACTED] into his Child Health Plus plan for the month of December 2016.

Effective Date of this Decision: March 01, 2017

How this Decision Affects Your Eligibility

Your youngest child should not have been terminated from his Child Health Plus plan in December 2016 for failure to submit proof of his citizenship status and social security number.

Your case is being sent back to NYSOH to reinstate your youngest child into his Child Health Plus for the month of December 2016.

If You Disagree with this Decision (Appeal Rights)

This Decision is final unless you submit an appeal request to U.S. Department of Health and Human Services or bring a lawsuit under New York Civil Practice Law and Rules, Article 78.

You may bring a lawsuit on any Appeals Unit decision in New York State court in accordance with Article 78 of the New York Civil Practice Law and Rules. This must be done within four months of the Decision Date, which appears on the first page of this Decision.

Additionally, Appeals Unit decisions on issues involving eligibility for qualified health plans, advance premium tax credits, and cost-sharing reductions may be appealed to the U.S. Department of Health and Human Services. This must be done within 30 days of the Decision Date, which appears on the first page of this Decision (45 CFR § 155.520(c)).

If you wish to be represented by an attorney in bringing an outside appeal and do not know how to go about getting one, you may contact legal resources available

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to you. You may, for example, contact the local County Bar Association, Legal Aid, or Legal Services.

If You Have Questions about this Decision (Customer Service Resources):

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- By calling the Customer Service Center at 1-855-355-5777
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Summary

The November 14, 2016 eligibility determination and November 22, 2016 disenrollment notices are RESCINDED.

Your youngest child should not have been terminated from his Child Health Plus plan in December 2016 for failure to submit proof of his citizenship status and social security number.

Your case is RETURNED to NYSOH to reinstate your youngest child [REDACTED] into his Child Health Plus plan for the month of December 2016.

Legal Authority

We are issuing this determination in accordance with 45 CFR § 155.545.

A Copy of this Decision Has Been Provided To:

