



STATE OF NEW YORK
DEPARTMENT OF HEALTH
P.O. Box 11729
Albany, NY 12211

NOTICE OF DISMISSAL – TELEPHONE WITHDRAWAL

Notice Date: December 19, 2016

NY State of Health Account ID: [REDACTED]
Appeal Identification Number: AP000000013950

[REDACTED]

Dear [REDACTED],

On October 28, 2016, NY State of Health (NYSOH) issued a disenrollment notice that stated your Medicaid Managed Care (MMC) plan with Empire Blue Cross Blue Shield (BCBS) would end November 30, 2016. On November 7, 2016, NYSOH issued an enrollment confirmation notice that stated you were enrolled in an Affinity Health Plan MMC, effective December 1, 2016. You appealed that enrollment.

On December 15, 2016, a Hearing Officer from the Appeals Unit of NY State of Health called you and placed you under oath. You identified yourself for the record.

The Hearing Officer explained in great detail that your coverage in your Empire BCBS MMC plan had been restored, effective December 1, 2016, as the assignment to the Affinity MMC plan had been in error. You stated under oath that you were no longer interested in pursuing your appeal because the issue under appeal had been resolved.

You therefore withdrew your appeal on the record. Accordingly, we are dismissing your appeal, pursuant to 45 Code of Federal Regulations (CFR) § 155.530(a)(1).

How does this Dismissal Affect Your Eligibility?

The Appeals Unit of NY State of Health will not be reviewing this matter at this time.

If You Think Your Appeal Should Not Be Dismissed

If you think your appeal should not be dismissed, you can ask us to vacate, or cancel, this dismissal. You must ask us in writing within 30 days after the date on this notice.

NYSOH's Appeals Unit will review your request. If your request is approved, another hearing will be scheduled for you. If your request is denied, NYSOH will tell you in writing.

If you do not respond to this notice within 30 days, your appeal will remain dismissed, and NYSOH will take no further action on your appeal.

Appeal Identification Number

When communicating with NYSOH about this appeal, please reference Appeal Identification Number at the top of this notice.

How to Contact NYSOH

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:
NY State of Health Appeals
P.O. Box 11729
Albany, NY 12211
- By fax: 1-855-900-5557

Legal Authority

We are sending you this notice in accordance with 45 CFR § 155.530.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY – English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

A Copy of this Notice of Dismissal Has Been Provided To



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