

STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

#### Notice of Decision

Decision Date: August 4, 2017

NY State of Health Account ID: Appeal Identification Number: AP00000017445



On July 17, 2017, you appeared by telephone at a rescheduled hearing on your appeal of NY State of Health's verbal denial of a special enrollment period.

The enclosed Decision, rendered after that hearing, is issued by the Appeals Unit of NY State of Health.

If you have questions about your Decision, you can contact us by:

- Calling the Customer Service Center at 1-855-355-5777
- Sending Mail to:

NY State of Health Appeals P.O. Box 11729 Albany, NY 12211

Sending a Fax to 1-855-900-5557

When contacting NY State of Health about your appeal and/or the Decision, please refer to the Appeal Identification number and the Account ID at the top of this notice.

# **Legal Authority**

We are sending you this notice in accordance with 45 Code of Federal Regulations (CFR) § 155.545.

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STATE OF NEW YORK DEPARTMENT OF HEALTH P.O. Box 11729 Albany, NY 12211

Decision

Decision Date: August 4, 2017

NY State of Health Account ID:

Appeal Identification Number: AP00000017445



#### Issues

The issues presented for review by the Appeals Unit of NY State of Health are:

Was your appeal of NY State of Health's denial of a special enrollment period timely?

Did NY State of Health properly determine that you do not qualify to enroll in a qualified health plan outside of the open enrollment period for 2017?

# **Procedural History**

On October 14, 2015, NY State of Health's (NYSOH) issued an eligibility determination stating that you were eligible for Medicaid, effective September 1, 2015. You were subsequently enrolled in a Medicaid Managed Care plan with a plan start date of December 1, 2015.

On December 14, 2015, NYSOH received your updated application for health insurance; specifically, the income information was updated.

On December 15, 2015, NYSOH issued a notice of eligibility determination stating that you were no longer eligible for Medicaid. However, your Medicaid coverage would continue until August 31, 2016 because certain individuals determined eligible for Medicaid remain eligible for benefits for 12 continuous months from the date that they were determined eligible. This eligibility was effective as of December 1, 2015.

On July 3, 2016, NYSOH issued a renewal notice stating that it was time to renew your health insurance for the upcoming coverage year. The notice stated that, based on information from federal and state sources, NYSOH could not make a decision about whether you would qualify for financial help paying for your health coverage, and that you needed to update your account by August 15, 2016 or you might lose the financial assistance you were currently receiving.

No updates were made to your account by August 15, 2016.

On August 17, 2016, NYSOH issued an eligibility determination notice stating that you were not eligible for Medicaid, Child Health Plus, the Essential Plan or to receive tax credits or cost-sharing reductions to help pay for the cost of insurance. You also could not enroll in a qualified health plan at full cost. This was because you had not responded to the renewal notice and had not completed your renewal within the required time frame. Your eligibility ended effective August 31, 2016.

Also on August 17, 2016, NYSOH issued a disenrollment notice stating that coverage in your Medicaid Managed Care plan would end effective August 31, 2016. This was because you were no longer eligible to remain enrolled in health insurance through NYSOH.

On December 12, 2016, NYSOH received your updated application for health insurance.

Also on December 12, 2016, you attempted to enroll into a qualified health plan, but were unable to enroll.

On December 13, 2016, NYSOH issued an eligibility determination notice stating that you were eligible to purchase a qualified health plan at full cost through NYSOH, effective January 1, 2017.

On March 21, 2017, a NYSOH representative verbally notified you that you were denied a special enrollment period outside of the 2017 open enrollment period.

On March 28, 2017, you spoke to NYSOH's Account Review Unit and appealed insofar as you were not eligible to enroll in a health plan outside of the open enrollment period for 2017.

On March 29, 2017, NYSOH issued a notice to confirm your appeal request from the previous day. That notice stated that the reason for your appeal was "Denial of Special Enrollment Period (SEP)".

On July 6, 2017, you had a scheduled telephone hearing with a Hearing Officer from NYSOH's Appeals Unit. At that time, you requested an adjournment to July 17, 2017. The Hearing Officer granted your request and the rescheduled hearing

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was held on July 17, 2017, at which time you agreed to waive formal notice of the telephone hearing through sworn testimony. The record was developed during the hearing and closed at the end of the hearing.

## **Findings of Fact**

A review of the record supports the following findings of fact:

- 1) You testified that you are appealing the denial of a special enrollment period to enroll into a health plan through NYSOH.
- According to your NYSOH account, your eligibility for coverage through NYSOH ended effective August 31, 2016 because you failed to renew your application within the required timeframe.
- 3) You testified that, on December 12, 2016, you completed an application for health insurance but were unable to enroll in a qualified health plan.
- 4) You testified that you believed there was a system error that prevented you from enrolling in a health plan on December 12, 2016.
- 5) According to your NYSOH account, you spoke with a customer service representative on December 14, 2016, and it was noted that NYSOH was having technical difficulties and that you were unable to enroll. No defect was ever submitted to resolve this error.
- 6) You testified that you were unable to access the website at all in January 2017.
- 7) According to your NYSOH account and your testimony, you did not hear anything back from NYSOH so you again contacted NYSOH on March 6, 2017 and were still unable to enroll in a health plan. At that time, your account was referred to NYS Department of Health for resolution.
- 8) According to your NYSOH account, you were advised on March 21, 2017 that your request for a special enrollment period was denied.
- 9) According to you NYSOH account, you filed a formal appeal of the denial of a special enrollment period on March 28, 2017.
- 10) You testified that you want to be able to be able to select a health plan either effective January 1, 2017 or going forward and that you are concerned about a tax penalty for not having health insurance.

11) You testified that since filing your application on December 12, 2016, there have been no other major changes to your household.

Conflicting evidence, if any, was considered and found to be less credible than the evidence noted above.

## **Applicable Law and Regulations**

#### Valid Appeal Requests

An applicant has the right to appeal to NYSOH's Appeals Unit: (1) an eligibility determination, including the amount of advance payments of the premium tax credit and level of cost-sharing reductions; (2) a redetermination of eligibility, including the amount of advance payments of the premium tax credit and level of cost-sharing reductions; (3) an eligibility determination for an exemption; (4) a failure by the Exchange to provide timely notice of an eligibility determination 45 CFR § 155.505; and (5) a denial of a request for a special enrollment period (45 CFR § 155.505(b)(1)(iii), 45 CFR § 155.305(b), and 45 CFR § 155.420(d)).

Individual applicants and enrollees must request a hearing within sixty (60) days of the date of their notice of eligibility determination by NYSOH (45 CFR 155.520(b)(2); 18 NYCRR 358-3.5(b)(1)).

#### De Novo Review

NYSOH Appeals Unit must review each appeal de novo and "consider all relevant facts and evidence adduced during the appeals process" (45 CFR § 155.535(f)). "De novo review means a review of an appeal without deference to prior decisions in the case" (45 CFR § 155.500).

#### Enrollment in a Qualified Health Plan

NYSOH must provide annual open enrollment periods during which time qualified individuals may enroll in a qualified health plan and enrollees may change qualified health plans (45 CFR § 155.410(a)(1)).

For the benefit year beginning on January 1, 2017, the annual open enrollment period began on November 1, 2016, and extended through January 31, 2017 (45 CFR § 155.410(e)(2)).

#### **Special Enrollment Periods**

After each open enrollment period ends, NYSOH provides special enrollment periods to qualified individuals. During a special enrollment period, a qualified individual may enroll in a qualified health plan, and an enrollee may change their enrollment to another plan. This is generally permitted when one of the following triggering events occur:

- (1) The qualified individual or his or her dependent either:
  - (i) Loses minimum essential coverage.
  - (ii) Is enrolled in any non-calendar year group health plan or individual health insurance coverage, even if the qualified individual or his or her dependent has the option to renew such coverage.
  - (iii) Loses pregnancy-related coverage.
  - (iv) Loses medically needy coverage as described under section 1902(a)(10)(C) of the Social Security Act only once per calendar year.
- (2)(i) The qualified individual gains a dependent or becomes a dependent through marriage, birth, adoption, placement for adoption, or placement in foster care, or through a child support order or other court order.
  - (ii) the enrollee loses a dependent or is no longer considered a dependent through divorce or legal separation as defined by State law in the State in which the divorce or legal separation occurs, or if the enrollee, or his or her dependent, dies.
- (3) The qualified individual, or his or her dependent, becomes newly eligible for enrollment in a qualified health plan because he or she gains citizenship, status as a national, or lawful present or is no longer incarcerated.
- (4) The qualified individual's or his or her dependent's, enrollment or nonenrollment in a qualified health plan is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, misconduct, or inaction of an officer, employee, or agent of NYSOH, its instrumentalities, or a non-NYSOH entity providing enrollment assistance or conducting enrollment activities.
- (5) The enrollee or, his or her dependent adequately demonstrates to NYSOH that the qualified health plan in which he or she is enrolled

substantially violated a material provision of its contract in relation to the enrollee;

- (6) The enrollee or enrollee's dependent is newly eligible or ineligible for advance payments of the premium tax credit, or change in eligibility for cost-sharing reductions.
- (7) The qualified individual or enrollee, or his or her dependent, gains access to new qualified health plan as a result of a permanent move and either—
  - (i) Had minimum essential coverage for one or more days during the 60 days preceding the date of the permanent move, or
  - (ii) Was living outside of the United States or in a United States territory at the time of the permanent move;
- (8) The qualified individual or dependent who gains or maintains status as an Indian may enroll in a qualified health plan or change from one plan to another, once per month.
- (9) The qualified individual or enrollee, or his or her dependent, demonstrates to the Exchange, in accordance with guidelines issued by HHS, that the individual meets other exceptional circumstances as the Exchange may provide;
- (10) A qualified individual or enrollee—
  - (i) Is a victim of domestic abuse or spousal abandonment, including a dependent or unmarried victim within a household, is enrolled in minimum essential coverage and seeks to enroll in coverage separate from the perpetrator of the abuse or abandonment; or
  - (ii) Is a dependent of a victim of domestic abuse or spousal abandonment, on the same application as the victim, may enroll in coverage at the same time as the victim;
- (11) A qualified individual or dependent—
  - (i) Applies for coverage through NYSOH during the annual open enrollment period or due to a qualifying event, is assessed as potentially eligible for Medicaid or Child Health Plus and is determined ineligible for Medicaid or Child Health Plus either after open enrollment has ended or more than 60 days after the qualifying event; or

- (ii) Applies for coverage at their Local Department of Social Services or Human Resources Administration during the annual open enrollment period, and is determined ineligible for Medicaid or Child Health Plus after open enrollment has ended;
- (12) The qualified individual or enrollee, or his or her dependent, adequately demonstrates to NYSOH that a material error related to plan benefits, service area, or premium influenced the qualified individual's or enrollee's decision to purchase a qualified health plan; or
- (13) At the option of NYSOH, the qualified individual provides satisfactory documentary evidence to verify his or her eligibility for an insurance affordability program or enrollment following termination of enrollment due to a failure to verify such status within 90 days. NYSOH has not elected to adopt this subsection at this time.

(45 CFR § 155.420(d)).

Generally, if a triggering life event occurs, the qualified individual or enrollee has 60 days from the date of a triggering event to select a qualified health plan (45 CFR § 155.420(c)(1)).

## Legal Analysis

The first issue under review is whether your appeal of NYSOH's denial of a special enrollment period was timely.

The record reflects that you first contacted NYSOH to file a formal appeal on March 6, 2017 regarding your inability to enroll in a qualified health plan.

Individual applicants and enrollees must request a hearing within sixty (60) days of the date of their notice of eligibility determination by NYSOH.

The only eligibility determination notice issued by NYSOH was on December 13, 2016, which stated that you were eligible to purchase a qualified health plan at full cost effective January 1, 2017. According to you NYSOH account you spoke with a NYSOH representative on December 14, 2016 about your inability to enroll in a plan and it was noted that NYSOH was having technical difficulties and that you were unable to enroll. No defect was ever submitted to resolve this error. You further testified that you were unable to log onto your account during January 2017.

For an appeal to have been valid on the issue of your inability to enroll in a qualified health plan, an appeal should have been filed by February 11, 2017.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY - Spanish: 1-877-662-4886).

The record reflects that you filed your appeal on March 28, 2017, which is beyond the 60-day deadline.

Although your appeal was untimely on its face, your NYSOH account reflects that you contacted NYSOH on December 14, 2016 about the system error that was preventing you from enrolling in a health plan however, no defect was ever filed in regards to this error. A review of the record indicates that on March 6, 2017, you contacted NYSOH regarding the status of your account and it was then referred to NYS Department of Health for resolution. On March 21, 2017, you were advised that you were not entitled to a special enrollment period. On March 28, 2017, you appealed the verbal notification that you were denied a special enrollment period.

As you were never provided with a resolution of your inability to enroll in a health plan following the December 13, 2016 eligibility determination notice even though you made NYSOH aware of the issue on December 14, 2016 and because NSYOH denied your request for a special enrollment period on March 21, 2017, your failure to timely submit the appeal was due to exceptional circumstances and should not preclude the appeal.

As such, the issue turns to whether NYSOH properly determined that you do not qualify to enroll in a qualified health plan outside of the open enrollment period.

Initially, it is noted that you are appealing the denial of a special enrollment period to enroll into a health plan through NYSOH. However, the record does not contain a notice of eligibility determination or redetermination on the issue of special enrollment period.

Here, the lack of a notice of eligibility determination on the issue of special enrollment periods does not prevent the Appeals Unit from reaching the merits of the case or constitute material error. Under 45 CFR § 155.505(b), you are as entitled to appeal NYSOH failure to timely issue a notice of eligibility determination as you are to appeal an adverse notice of eligibility determination. Your credible testimony that you were verbally denied a special enrollment period along with the March 29, 2017 appeal confirmation notice stating that the reason for your appeal was "Denial of Special Enrollment Period (SEP)", permits an inference that NYSOH did deny your special enrollment request.

Since the Appeals Unit review of NYSOH determinations is performed on a de novo basis, no deference would have been granted to the eligibility determination notice had it been issued. Therefore, the issue under review is whether NYSOH properly determined that you did not qualify to enroll in a qualified health plan outside of the open enrollment period for 2017.

NYSOH provided an open enrollment period from November 1, 2016 until January 31, 2017. On December 12, 2016, you submitted an application for

health insurance and attempted to enroll in a qualified health plan. However, due to system defect, you were unable to enroll in a plan. On March 21, 2017, a NYSOH representative verbally denied your request for a special enrollment period to enroll in a qualified health plan outside of the open enrollment period.

Once the annual open enrollment period ends, a health plan enrollee must qualify for a special enrollment period in order to enroll in, or change to another health plan offered in NYSOH. In order to qualify for a special enrollment period, a person must experience a triggering event.

The record reflects that you updated your account on December 12, 2016, which was within the open enrollment period for 2017. However, you were not allowed to enroll in a plan due to a system error. On December 14, 2016, you spoke to a NYSOH representative about your inability to enroll in a plan and a notation was made in your account that NYSOH was having technical difficulties and that you were unable to enroll. No defect was ever submitted to resolve this error.

Centers for Medicare & Medicaid Services (CMS) has provided guidance for providing special enrollment periods in exceptional circumstances. A special enrollment period can be granted if a qualified individual is unable to complete their enrollment due to error messages.

The record reflects that you were unable to complete your application and enrollment on December 12, 2016, due technical difficulties. This issue prohibited you from enrolling in health insurance coverage through NYSOH during the open enrollment period for 2017 with eligibly effective as of January 1, 2017.

Therefore, by this Decision, NYSOH's verbal denial of a special enrollment period on the basis that you do not qualify to select a health plan outside of the open enrollment period for 2017 is RESCINDED.

Your case is RETURNED to NYSOH to assist you in enrolling into a qualified health plan. You may opt to enroll into a qualified health plan as of January 1, 2017, if you so choose. In the alternative, you may elect to enroll into coverage within 60 days from the date of this decision. You will be responsible for premium payments for any months you are enrolled into coverage.

During the hearing, you testified that you are also concerned about receiving a tax penalty as a result of being without coverage for part of 2017.

Sometimes after an appeal decision, an appellant can claim an exemption from the requirement to have health insurance. You might qualify for a health coverage exemption in 2017 if you didn't have health coverage while you were waiting for an appeal decision about coverage eligibility or savings **and** your appeal was eventually successful (emphasis added).

You must claim this exemption through the <u>United States Department of Health and Human Services (HHS)</u>. Currently, NYSOH does not accept hardship exemption applications.

You will find the information you need to claim the exemption due to an appeal decision at <a href="https://www.healthcare.gov/exemptions-tool/#/results/2016/details/eligible-based-on-appeal">https://www.healthcare.gov/exemptions-tool/#/results/2016/details/eligible-based-on-appeal</a>. You can also call 1-800-318-2596.

<u>Important:</u> If you do not get a response from HHS to your exemption application in time to file your tax return, write the word "pending" in column "c" and file your return. If HHS does not approve your exemption, you will need to file an amended return later.

#### **Decision**

Your failure to timely submit the appeal was due to exceptional circumstances and does not preclude the appeal.

NYSOH's March 21, 2017, verbal determination that you do not qualify to select a health plan outside of the open enrollment period for 2017 is RESCINDED.

Your case is RETURNED to NYSOH to assist you in enrolling into a qualified health plan. You may opt to enroll into a qualified health plan as of January 1, 2017, if you so choose. In the alternative, you may elect to enroll into coverage within 60 days from the date of this decision.

Effective Date of this Decision: August 4, 2017

# **How this Decision Affects Your Eligibility**

NYSOH improperly denied you a special enrollment period.

Your case is being sent back to NYSOH to allow you to enroll into coverage as of January 1, 2017, if you so choose. In the alternative, you may elect to enroll into coverage within 60 days from the date of this decision.

You will be responsible for any premium payments for any months you are enrolled into coverage.

## If You Disagree with this Decision (Appeal Rights)

This Decision is final unless you submit an appeal request to the Federal Marketplace or bring a lawsuit under New York Civil Practice Law and Rules, Article 78.

You may bring a lawsuit on any Appeals Unit decision in New York State court in accordance with Article 78 of the New York Civil Practice Law and Rules. This must be done within four months of the Decision Date, which appears on the first page of this Decision.

Additionally, Appeals Unit decisions on issues involving eligibility for qualified health plans, advance premium tax credits, and cost-sharing reductions may be appealed to the Federal Marketplace. This must be done within 30 days of the Decision Date, which appears on the first page of this Decision (45 CFR § 155.520(c)).

If you have questions about appealing to the Federal Marketplace, you can contact them in any of the following ways:

- By calling the Customer Service Center at 1-800-318-2596
- By mail at:

Health Insurance Marketplace Attn: Appeals 465 Industrial Blvd. London, KY 40750-0061

• By fax: 1-877-369-0129

If you wish to be represented by an attorney in bringing an outside appeal and do not know how to go about getting one, you may contact legal resources available to you. You may, for example, contact the local County Bar Association, Legal Aid, or Legal Services.

# If You Have Questions about this Decision (Customer Service Resources):

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:

NY State of Health Appeals P.O. Box 11729

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

Albany, NY 12211

• By fax: 1-855-900-5557

## Summary

Your failure to timely submit the appeal was due to exceptional circumstances and does not preclude the appeal.

NYSOH's March 21, 2017, verbal determination that you do not qualify to select a health plan outside of the open enrollment period for 2017 is RESCINDED.

Your case is RETURNED to NYSOH to assist you in enrolling into a qualified health plan. You may opt to enroll into a qualified health plan as of January 1, 2017, if you so choose. In the alternative, you may elect to enroll into coverage within 60 days from the date of this decision.

NYSOH improperly denied you a special enrollment period.

Your case is being sent back to NYSOH to allow you to enroll into coverage as of January 1, 2017, if you so choose. In the alternative, you may elect to enroll into coverage within 60 days from the date of this decision.

You will be responsible for any premium payments for any months you are enrolled into coverage.

# **Legal Authority**

We are issuing this determination in accordance with 45 CFR § 155.545.

# A Copy of this Decision Has Been Provided To:



# **Getting Help in a Language Other than English**

This is an important document. If you need help to understand it, please call 1-855-355-5777. We can give you an interpreter for free in the language you speak.

#### **Español (Spanish)**

Este es un documento importante. Si necesita ayuda para entenderlo, llame al 1-855-355-5777. Le proporcionaremos un intérprete sin ningún costo.

#### 中文 (Traditional Chinese)

這是重要的文件。 如果您需要獲得關於瞭解文件內容方面的協助 · 請致電 1-855-355-5777。我們可以為您免費提供您所使用語言的翻譯人員。

#### Kreyòl Ayisyen (Haitian Creole)

Sa a se yon dokiman ki enpòtan. Si ou bezwen èd pou konprann li, tanpri rele nimewo 1-855-355-5777. Nou kapab ba ou yon entèprèt gratis nan lang ou pale a.

#### 中文 (Simplified Chinese)

这是一份重要的文件。如果您需要帮助理解此文件,请打电话至 **1-855-355-5777**。我们可以为您免费提供相应语种的口译服务。

#### Italiano (Italian)

Questo è un documento importante. Per qualsiasi chiarimento può chiamare il numero 1-855-355-5777. Possiamo metterle a disposizione un interprete nella sua lingua.

#### 한국어 (Korean)

중요한 서류입니다. 이해하는 데 도움이 필요하시면 1-855-355-5777 번으로 연락해 주십시오. 귀하의 언어에 대한 무료 통역 서비스가 제공됩니다.

#### Русский (Russian)

Это важный документ. Если Вам нужна помощь для понимания этого документа, позвоните по телефону 1-855-355-5777. Мы можем бесплатно предоставить Вам переводчика Вашего языка.

#### (Arabic)العربية

هذه وثيقة مهمة. إذا كنت بحاجة إلى مساعدة لفهم محتواها، يُرجى الاتصال بالرقم 5777-355-455-1. يُمكننا توفير مترجم فوري لك باللغة التي تتحدثها مجانًا.

#### বাংলা (Bengali)

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

এটি এক গুরুত্বপূর্ণ নথি। এটি বুঝতে আপনার যদি সাহায্যের প্রয়োজন হয় তাহলে, অনুগ্রহ করে 1-855-355-5777 নম্বরে কল করুন। আপনি যে ভাষায় কথা বলেন বিনামূল্যে আমরা আপনাকে একজন দোভাষী দিতে পারি।

#### Français (French)

Ceci est un document important. Si vous avez besoin d'aide pour en comprendre le contenu, appelez le 1-855-355-5777. Nous pouvons mettre gratuitement à votre disposition un interprète dans votre langue.

## हिंदी (Hindi)

यह एक महत्वपूर्ण दस्तावेज़ है। अगर आपको इसे समझने में सहायता चाहिए, तो कृपया 1-855-355-5777 पर कॉल करें। हम आपकी भाषा बोलने वाला एक दुभाषिया निःशुल्क उपलब्ध करवा सकते हैं।

#### 日本語 (Japanese)

これは重要な書類です。理解するために支援が必要な場合は、1-855-355-5777 にお電話ください。通訳を無料で提供いたします。

## नेपाली (Nepali)

यो एउटा महत्त्वपूर्ण कागजात हो। यसलाई बुझ तपाईंलाई मद्दत चाहिन्छ भने, कृपया 1-855-355-5777 मा फोन गर्नुहोस्। हामीले तपाईंले बोल्ने भाषामा तपाईंलाई नि:शुल्क दोभाषे उपलब्ध गराउन सक्छों।

### Polski (Polish)

To jest ważny dokument. W przypadku konieczności skorzystania z pomocy w celu zrozumienia jego treści należy zadzwonić pod numer 1-855-355-5777. Istnieje możliwość uzyskania bezpłatnej usługi tłumacza języka, którym się posługujesz.

#### Twi (Twi)

Krataa yi ye tow krataa a ho hia. Se wo hia eho nkyerekyeremu a, ye sre wo, fre 1-855-355-5777. yebetumi ama wo obi a okyere kasa a woka no ase ama wo kwa a wontua hwee.

#### اردو(Urdu)

یہ ایک اہم دستاویز ہے۔ اگر آپ کو اسے سمجھنے کے لیے مدد کی ضرورت ہے تو براہ کرم5777-355-855-1 پر کال کریں۔ ہم آپ کو آپ کی مادری زبان میں ایک مفت مترجم فراہم کر سکتے ہیں۔

# Tiếng Việt (Vietnamese)

Đây là tài liệu quan trọng. Nếu quý vị cần trợ giúp để hiểu tài liệu này, vui lòng gọi 1-855-355-5777. Chúng tôi có thể cung cấp thông dịch viên miễn phí nói ngôn ngữ của quý vị.

#### אידיש (Yiddish)

דאס איז א וויכטיגער דאקומענט. אויב איר דארפט הילף עס צו פארשטיין, ביטע רופט 1-855-355-5777. מיר קענען אייך געבן א דאלמעטשער פריי פון אפצאל אין די שפראך וואס איר רעדט.

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