



STATE OF NEW YORK  
DEPARTMENT OF HEALTH  
P.O. Box 11729  
Albany, NY 12211

## Notice of Decision

Decision Date: October 26, 2017

NY State of Health Account ID: [REDACTED]  
Appeal Identification Number: AP000000020486

[REDACTED]

Dear [REDACTED],

On October 23, 2017, you appeared by telephone at a hearing on your appeal of NY State of Health's June 30, 2017 eligibility determination notice.

The enclosed Decision, rendered after that hearing, is issued by the Appeals Unit of NY State of Health.

If you have questions about your Decision, you can contact us by:

- Calling the Customer Service Center at 1-855-355-5777
- Sending Mail to:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- Sending a Fax to 1-855-900-5557

When contacting NY State of Health about your appeal and/or the Decision, please refer to the Appeal Identification number and the NY State of Health Account ID at the top of this notice.

### Legal Authority

We are sending you this notice in accordance with 45 Code of Federal Regulations (CFR) § 155.545.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY - Spanish: 1-877-662-4886).

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DEPARTMENT OF HEALTH  
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## Decision

Decision Date: October 26, 2017

NY State of Health Account ID: [REDACTED]  
Appeal Identification Number: AP000000020486

[REDACTED]

## Issue

The issue presented for review by the Appeals Unit of NY State of Health is:

Did NY State of Health (NYSOH) properly determine that you were not eligible for Medicaid for January 1, 2017 through January 31, 2017?

## Procedural History

On February 8, 2017, you submitted an application for financial assistance with health insurance and indicated that you were seeking help for paying for medical bills for January 2017.

On February 9, 2017, NYSOH issued a notice of eligibility determination stating that you were eligible to enroll in the Essential Plan with no monthly premium for a limited time. This eligibility was effective as of March 1, 2017.

On June 30, 2017, NYSOH issued an eligibility determination notice stating that you were not eligible for Medicaid for January 1, 2017 through January 31, 2017 because you did not submit documentation to confirm your household income.

On July 13, 2017, you spoke to NYSOH's Account Review Unit and appealed that eligibility determination notice, insofar as it denied retroactive Medicaid for the month of January 2017.

On October 23, 2017, you had a telephone hearing with a Hearing Officer from NYSOH's Appeals Unit. The record was developed during the hearing closed at the end of the hearing.

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## Findings of Fact

A review of the record supports the following findings of fact:

- 1) You testified that you are seeking Medicaid for the month of January 2017 because you had to go to the [REDACTED] on J [REDACTED] [REDACTED], and have outstanding medical bills as a result.
- 2) You testified that you expect to file your 2017 federal income tax return as head of household, and claim one dependent.
- 3) You submitted an application for financial assistance on February 8, 2017.
- 4) Your NYSOH account reflects that, on May 11, 2017, you updated the following documentation to your NYSOH account:
  - a. A "Payment History Report" from [REDACTED]" for the period of 1/1/2017 through 1/31/2017, indicating that you received two checks dated 1/31/2017 totaling \$766.81 (Document [REDACTED]);
  - b. A letter on [REDACTED] letterhead dated May 9, 2017 stating that you were paid a gross total of \$766.81 on January 31, 2017 for services rendered between December 16 and December 31, 2016. The letter also states that you are an [REDACTED], and that [REDACTED] does not withhold any of your earnings (Document [REDACTED]).
- 5) You testified that you are ordinarily paid on the 15<sup>th</sup> and 31<sup>st</sup> of each month.
- 6) However, you testified that part of your January earnings were paid in December 2016, and you therefore did not receive any pay on January 15, 2017. You testified the only payments you received in January 2017 were the two checks from January 31, 2017 that totaled \$766.81.
- 7) You confirmed in your testimony that you are responsible for paying your own taxes, and your employer does not withhold any taxes from your paychecks.
- 8) You testified that you had no other income in the month of January 2017.
- 9) You testified that, when you spoke to NYSOH to find out why your request for retroactive Medicaid had been denied, you were told that

your earnings were being entered as if you were an employee, instead of self-employed.

- 10) Your NYSOH account reflects that NYSOH agents rejected your documentation several times as “outdated,” and entered notes in your account indicating that your documentation was not valid because you needed to submit four weekly paystubs.

Conflicting evidence, if any, was considered and found to be less credible than the evidence noted above.

## **Applicable Law and Regulations**

### Medicaid for Adults between the Ages of 19 and 65

Medicaid can be provided through NYSOH to adults who: (1) are age 19 or older and under age 65, (2) are not pregnant, (3) are not entitled to or enrolled for Medicare benefits under part A or B of title XVIII of the Act, (4) are not otherwise eligible for and enrolled for mandatory coverage under a State's Medicaid State plan in accordance with subpart B of this part, and (5) have a household modified adjusted gross income (MAGI) that is at or below 138% of the federal poverty level (FPL) for the applicable family size (42 CFR § 435.119(b), 42 CFR § 435.911(b)(1), 42 CFR § 435.603(d)(4)), NY Social Services Law § 366(1)(b)).

In an analysis of Medicaid eligibility, the determination is based on the FPL “for the applicable budget period used to determine an individual's eligibility” (42 CFR § 435.4). On the date of your application, that was the 2017 FPL, which is \$16,240.00 for a two-person household (82 Fed. Reg. 8831).

### Retroactive Medicaid

The Department of Health must make Medicaid coverage start retroactively for up to three months prior to the month of an initial application if the individual received medical services that would have been covered under Medicaid and the individual would have been eligible for Medicaid at the time he received the services if he had applied (42 USCA § 1396A(34); 42 CFR § 435.915(a)). The Department of Health may make eligibility effective for fee-for-service Medicaid on the first day of the month if an individual was eligible any time during that month (42 CFR § 435.915(b)).

## **Legal Analysis**

The issue under review is whether NYSOH properly determined that you were not eligible for Medicaid for January 1, 2017 through January 31, 2017.

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You are in a two-person household; you file your taxes with a tax filing status of head of household and claim one dependent on your tax return.

You submitted an application for financial assistance on February 8, 2017, and requested help with paying for medical bills for January 2017.

When an individual files an initial application for Medicaid, his or her eligibility for retroactive Medicaid depends on the date of application. To this end, it does not matter whether that initial application resulted in Medicaid going forward. Instead, an individual, who has filed an initial application for Medicaid through NYSOH, has the right to be evaluated for Medicaid for the three months before the month of his or her application.

Medicaid coverage can be made effective retroactively for up to three months prior to an individual's initial application if the individual received medical services that would have been covered under Medicaid, and if they would have been eligible for Medicaid in those three months had they applied.

Financial eligibility for Medicaid for applicants who are not currently receiving Medicaid benefits is based on current monthly household income and family size. To be eligible for Medicaid in January 2017, you would have needed to meet the non-financial criteria and have an income no greater than 138% of the FPL, which is \$1,868.00 per month. There is no indication in the record that you would have been ineligible for Medicaid based on non-financial criteria during January 2017.

You testified that you are a freelance interpreter, and you are generally paid on the 15<sup>th</sup> and 31<sup>st</sup> of the month. However, you testified that, in January 2017, you were not paid on the 15<sup>th</sup>, but instead received a paycheck in December 2016 for January 2017. You testified that the only pay you received in January were two checks that you received on January 31, 2017, which totaled \$766.81. Your testimony is confirmed by the payment history you submitted and the letter from your employer, which indicates that, for the period of January 1, 2017 through January 31, 2017, you grossed \$766.81. As such, pursuant to the income documentation submitted on May 11, 2017, your monthly income for January 2017 was \$766.81.

Therefore, NYSOH's June 30, 2017 eligibility determination, stating that you were not eligible for Medicaid in January 2017 because you had not submitted documentation verifying your income, was not correct and is **RESCINDED**.

Your case is **RETURNED** to NYSOH to redetermine your eligibility for Medicaid in the month of January 2017, based on a two-person household with gross monthly income of \$766.81. NYSOH is directed to immediately notify you in writing of your new eligibility.

## **Decision**

The June 30, 2017 eligibility determination is RESCINDED.

Your case is RETURNED to NYSOH to consider your request for retroactive coverage for January 2017 based on a household size of two and household income of \$766.81 for the month of January 2017.

NYSOH is directed to immediately notify you in writing of your eligibility.

**Effective Date of this Decision:** October 26, 2017

## **How this Decision Affects Your Eligibility**

NYSOH incorrectly determined that you had not submitted sufficient documentation to prove your income for the month of January 2017.

This is not a final determination of your eligibility. Your case is sent back to NYSOH to redetermine your eligibility based on the income documentation you provided to NYSOH.

NYSOH will notify you in writing of your eligibility.

## **If You Disagree with this Decision (Appeal Rights)**

This Decision is final unless you submit an appeal request to the Federal Marketplace or bring a lawsuit under New York Civil Practice Law and Rules, Article 78.

You may bring a lawsuit on any Appeals Unit decision in New York State court in accordance with Article 78 of the New York Civil Practice Law and Rules. This must be done within four months of the Decision Date, which appears on the first page of this Decision.

Additionally, Appeals Unit decisions on issues involving eligibility for qualified health plans, advance premium tax credits, and cost-sharing reductions may be appealed to the Federal Marketplace. This must be done within 30 days of the Decision Date, which appears on the first page of this Decision (45 CFR § 155.520(c)).

If you have questions about appealing to the Federal Marketplace, you can contact them in any of the following ways:

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

- By calling the Customer Service Center at 1-800-318-2596
- By mail at:  
Health Insurance Marketplace  
Attn: Appeals  
465 Industrial Blvd.  
London, KY 40750-0061
- By fax: 1-877-369-0129

If you wish to be represented by an attorney in bringing an outside appeal and do not know how to go about getting one, you may contact legal resources available to you. You may, for example, contact the local County Bar Association, Legal Aid, or Legal Services.

### **If You Have Questions about this Decision (Customer Service Resources):**

You can contact us in any of the following ways:

- By calling the Customer Service Center at 1-855-355-5777
- By mail at:  
NY State of Health Appeals  
P.O. Box 11729  
Albany, NY 12211
- By fax: 1-855-900-5557

### **Summary**

The June 30, 2017 eligibility determination is **RESCINDED**.

Your case is **RETURNED** to NYSOH to consider your request for retroactive coverage for January 2017 based on a household size of two and household income of \$766.81 for the month of January 2017.

NYSOH is directed to immediately notify you in writing of your eligibility.

NYSOH incorrectly determined that you had not submitted sufficient documentation to prove your income for the month of January 2017.



This is not a final determination of your eligibility. Your case is sent back to NYSOH to redetermine your eligibility based on the income documentation you provided to NYSOH.

NYSOH will notify you in writing of your eligibility.

### **Legal Authority**

We are issuing this determination in accordance with 45 CFR § 155.545.

**A Copy of this Decision Has Been Provided To:**



## **Getting Help in a Language Other than English**

This is an important document. If you need help to understand it, please call 1-855-355-5777. We can give you an interpreter for free in the language you speak.

### **Español (Spanish)**

Este es un documento importante. Si necesita ayuda para entenderlo, llame al 1-855-355-5777. Le proporcionaremos un intérprete sin ningún costo.

### **中文 (Traditional Chinese)**

這是重要的文件。如果您需要獲得關於瞭解文件內容方面的協助，請致電 1-855-355-5777。我們可以為您免費提供您所使用語言的翻譯人員。

### **Kreyòl Ayisyen (Haitian Creole)**

Sa a se yon dokiman ki enpòtan. Si ou bezwen èd pou konprann li, tanpri rele nimewo 1-855-355-5777. Nou kapab ba ou yon entèprèt gratis nan lang ou pale a.

### **中文 (Simplified Chinese)**

这是一份重要的文件。如果您需要帮助理解此文件，请打电话至 1-855-355-5777。我们可以为您免费提供相应语种的口译服务。

### **Italiano (Italian)**

Questo è un documento importante. Per qualsiasi chiarimento può chiamare il numero 1-855-355-5777. Possiamo metterle a disposizione un interprete nella sua lingua.

### **한국어 (Korean)**

중요한 서류입니다. 이해하는 데 도움이 필요하시면 1-855-355-5777 번으로 연락해 주십시오. 귀하의 언어에 대한 무료 통역 서비스가 제공됩니다.

### **Русский (Russian)**

Это важный документ. Если Вам нужна помощь для понимания этого документа, позвоните по телефону 1-855-355-5777. Мы можем бесплатно предоставить Вам переводчика Вашего языка.

### **العربية (Arabic)**

هذه وثيقة مهمة. إذا كنت بحاجة إلى مساعدة لفهم محتواها، يُرجى الاتصال بالرقم 1-855-355-5777. يُمكننا توفير مترجم فوري لك باللغة التي تتحدثها مجاناً.

### **বাংলা (Bengali)**

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

এটি এক গুরুত্বপূর্ণ নথি। এটি বুঝতে আপনার যদি সাহায্যের প্রয়োজন হয় তাহলে, অনুগ্রহ করে 1-855-355-5777 নম্বরে কল করুন। আপনি যে ভাষায় কথা বলেন বিনামূল্যে আমরা আপনাকে একজন দোভাষী দিতে পারি।

### **Français (French)**

Ceci est un document important. Si vous avez besoin d'aide pour en comprendre le contenu, appelez le 1-855-355-5777. Nous pouvons mettre gratuitement à votre disposition un interprète dans votre langue.

### **हिंदी (Hindi)**

यह एक महत्वपूर्ण दस्तावेज़ है। अगर आपको इसे समझने में सहायता चाहिए, तो कृपया 1-855-355-5777 पर कॉल करें। हम आपकी भाषा बोलने वाला एक दुभाषिया निःशुल्क उपलब्ध करवा सकते हैं।

### **日本語 (Japanese)**

これは重要な書類です。理解するために支援が必要な場合は、1-855-355-5777 にお電話ください。通訳を無料で提供いたします。

### **नेपाली (Nepali)**

यो एउटा महत्वपूर्ण कागजात हो। यसलाई बुझ्न तपाईंलाई मद्दत चाहिन्छ भने, कृपया 1-855-355-5777 मा फोन गर्नुहोस्। हामीले तपाईंले बोल्ने भाषामा तपाईंलाई निःशुल्क दोभाषे उपलब्ध गराउन सक्छौं।

### **Polski (Polish)**

To jest ważny dokument. W przypadku konieczności skorzystania z pomocy w celu zrozumienia jego treści należy zadzwonić pod numer 1-855-355-5777. Istnieje możliwość uzyskania bezpłatnej usługi tłumacza języka, którym się posługujesz.

### **Twi (Twi)**

Krataa yi ye tow krataa a ho hia. Se wo hia eho nkyerekyeremu a, ye sre wo, fre 1-855-355-5777. ye bɛtumi ama wo obi a okyerɛ kasa a woka no ase ama wo kwa a wontua hwee.

### **(Urdu) اردو**

یہ ایک اہم دستاویز ہے۔ اگر آپ کو اسے سمجھنے کے لیے مدد کی ضرورت ہے تو براہ کرم 1-855-355-5777 پر کال کریں۔ ہم آپ کو آپ کی مادری زبان میں ایک مفت مترجم فراہم کر سکتے ہیں۔

### **Tiếng Việt (Vietnamese)**

Đây là tài liệu quan trọng. Nếu quý vị cần trợ giúp để hiểu tài liệu này, vui lòng gọi 1-855-355-5777. Chúng tôi có thể cung cấp thông dịch viên miễn phí nói ngôn ngữ của quý vị.

### **אידיש (Yiddish)**

דאס איז א וויכטיגער דאקומענט. אויב איר דארפט הילף עס צו פארשטיין, ביטע רופט 1-855-355-5777. מיר קענען אייך געבן א דאלמענטשער פריי פון אפצאל אין די שפראך וואס איר רעדט.

If you need this information in a language other than English or you need assistance reading this notice, we can help you. Call 1-855-355-5777 (TTY - English: 1-800-662-1220) (TTY – Spanish: 1-877-662-4886).

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