NY-HX incorporates both formal and informal notices capability:
- Formal notices are able to be produced electronically, and also printed and mailed
- Electronic versions of the notices are the same as the printed versions
- The NY-HX website incorporates an inbox for consumers and employers to receive electronic copies of notices and informal notices
- Since the notices could contain information subject to privacy considerations, consumers may elect to receive an e-mail to notify them that an electronic notice is available in their NY-HX inbox, or may elect to suppress such notifications

Data matching with multiple agencies supporting redeterminations is accomplished through web services at a minimum:
- At enrollment time
- At annual renewal

A schedule for periodic data matching during the plan year has not been established for NY-HX at this writing; however the NY-HX solution is designed to allow such matches to occur and notifications to go out on a frequency that is configurable in the system